U.S. Consumer Product Safety Commission – Recall

Recall Date: September 25, 2014
Recall Number: 14-280

Ross Stores Recalls Bistro Chairs Due to Fall Hazard

Recall Summary

Name of Product: Metal Bistro Chairs

Hazard: The chair’s seat can fail to attach to the frame when the chair is unfolded, causing the chair to collapse. This poses a fall hazard to consumers.

Remedy: Refund

Consumer Contact: Ross toll-free at (877) 455-7677 anytime or online at www.rossstores.com then click on “Recalled Products and Legal Notices” on the bottom banner for more information.


Recall Details

Units: About 840

Description: This recall involves metal folding bistro chairs that are orange and have perforations on the seat. The chairs measure about 36 inches tall by 15 inches wide by 16 inches deep. SKU 400101018858 is found on the product hangtag.

Incidents/Injuries: Ross has received three reports of minor injuries from the chairs collapsing, including a back strain and minor bruises.

Remedy: Consumers should immediately stop using the recalled chairs with seats that do not attach to the frame and return them to any Ross store for a full refund.

Sold exclusively at: Ross stores nationwide from February 2014 through April 2014 for about $30.

Importer: Ross Procurement Inc., of Dublin, Calif.

Manufactured in: China
The U.S. Consumer Product Safety Commission is charged with protecting the public from unreasonable risks of injury or death associated with the use of thousands of types of consumer products under the agency’s jurisdiction. Deaths, injuries, and property damage from consumer product incidents cost the nation more than $1 trillion annually. CPSC is committed to protecting consumers and families from products that pose a fire, electrical, chemical or mechanical hazard. CPSC’s work to ensure the safety of consumer products - such as toys, cribs, power tools, cigarette lighters and household chemicals – contributed to a decline in the rate of deaths and injuries associated with consumer products over the past 40 years.

Federal law bars any person from selling products subject to a publicly-announced voluntary recall by a manufacturer or a mandatory recall ordered by the Commission.

To report a dangerous product or a product-related injury go online to www.SaferProducts.gov or call CPSC’s Hotline at (800) 638-2772 or teletypewriter at (301) 595-7054 for the hearing impaired. Consumers can obtain news release and recall information at www.cpsc.gov, on Twitter @USCPSC or by subscribing to CPSC’s free e-mail newsletters.

**CPSC Consumer Information Hotline**
Contact us at this toll-free number if you have questions about a recall:
800-638-2772 (TTY 301-595-7054)
Times: 8 a.m. – 5:30 p.m. ET; Messages can be left anytime
Call to get product safety and other agency information and to report unsafe products.

**Media Contact**
Please use the phone numbers below for all media requests.
Phone: (301) 504-7908
Spanish: (301) 504-7800